

Post-Transitional Care Visit– for use at ROC or Follow up post ER

Information about why Client went to ER/was hospitalized

Client's own words –

Nurse impression/information from discharge paperwork –

Nurse Focused Goals

- 1) Provider engagement
 - a. Post discharge appointment
 - i. PCP or Specialist
 - ii. Transportation to see PCP or Specialist
- 2) Fall prevention (if ER/hospitalization was fall related)
- 3) Medication management
 - a. Medication reconciliation
 - i. Simplify medication regimens wherever possible
 - ii. Address medication adherence issues
- 4) Coaching for self- management
 - a. Education on red/yellow/green zones
 - b. Coach on managing chronic conditions
 - c. Coach on self-care to prevent hospitalizations (use of as needed inhalers, glucose monitoring)
 - d. Increase client awareness of utilization patterns
 - i. Plan if they experience the same symptoms again – anything could have been self-resolved or resolved in urgent care/PCP office?
- 5) Engage supportive individuals
 - a. Family, HHA

Client Focused Goals

To address the factors that contributes to Client's utilization, the Client will do the following in the next 30-days

- 1) utilize the Health Status Zoning Tool
 - a. If applicable, use Diabetes, ESRD, COPD, Heart Failure Status Zoning Tool.
- 2) Post hospital specialist follow up visit
- 3)