LIVONGO PARTNERS

VSP® and Teladoc Health partner to reduce gaps in care



Improved integrated care

Through a data-sharing agreement with mutual clients, VSP and Teladoc Health help improve care for those living with diabetes:

- Expands outreach efforts to members with chronic conditions
- Identifies gaps in care through data and information sharing
- Drives actionable and personalized behavior change through member nudges

14%-26%

INCREASE IN PREVENTIVE CARE THROUGH PROACTIVE OUTREACH

Extending support through data exchange

The partnership combines VSP's eye care platform with our Livongo chronic condition management programs, playing a critical role in early identification of chronic conditions to support mutual members.

12%

MUTUAL MEMBERS WITH DIABETES IDENTIFIED BY VSP PREVIOUSLY UNKNOWN TO TELADOC HEALTH[1]

62%

MUTUAL MEMBERS WITH DIABETES IDENTIFIED BY TELADOC HEALTH PREVIOUSLY UNKNOWN TO VSP[1]

34%

MUTUAL MEMBERS WITH HYPERTENSION IDENTIFIED BY VSP PREVIOUSLY UNKNOWN TO TELADOC HEALTH[1]

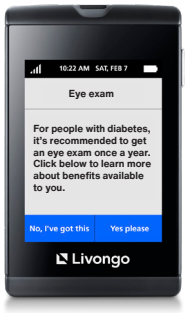
Closing gaps in care

For clients participating in this program, VSP sends Teladoc Health information on any members who have gone 14-plus months without an eye exam. These members will receive a reminder message through their Livongo glucometers using the following process:

Step 1: Member does a blood sugar check

Step 2: Member receives a "gaps in care" meter message and clicks to learn more.

Step 3: Member gets an email with a link to Find a Doctor on vsp.com to schedule an eye exam



[1]These percentages cover members identified by VSP and Livongo from the total members with diabetes from all client data sources as of Dec. 2019.
[2]This percentage is based on member data sent to VSP from clients that have signed a data-sharing agreement as of Dec. 2019.
[3]Based on results from a gaps-in-care campaign conducted 6/25/19-7/25/19.

LEARN MORE: TeladocHealth.com | engage@teladochealth.com

About Teladoc Health: Teladoc Health is transforming the healthcare experience and empowering people everywhere to live healthier lives. Recognized as the world leader in whole-person virtual care, Teladoc Health leverages more than a decade of expertise and data-driven insights to meet the growing virtual care needs of consumers and healthcare professionals.

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